

Invention Title

Remote control for a CM/GW

Invention Summary

By defining an IR interface on the CM/GW, it becomes lot easier for the end user to turn the device on/off during remote troubleshooting procedures.

Invention Description

This disclosure proposes a way of turning the CM/GW on/off by defining an InfraRed (IR) interface. Thereby, the device can be controlled via a remote control over the IR interface. In instances wherein an MSO customer care technician is assisting troubleshooting (remotely), the end user can just turn the CM/GW on/off depending on the instructions received from the remote technician. This prevents the device being unplugged every time it has to be turned off.

Invention Commercial Value/Customers

Every CM/GW will then be equipped with a remote control for remote management by the end user. It is a lot less cumbersome when someone operates the device using a remote control rather than unplugging the modem.

Invention Differences

There is no remote control functionality on the CM/GW as of today that I am aware of.